

## Basic Cargo Operations

### Course Aim

To provide participants with the fundamental knowledge and skills required to safely and efficiently handle, process, and transport air cargo in compliance with aviation industry standards and regulations.

### Who should Attend

Cargo acceptance personnel, cargo warehouse staff, freight forwarders, cargo agents, ground handling personnel, airline cargo staff, and other personnel involved in air cargo operations.

### Entry Requirements

- Minimum age:18 years
- Holder of successful Certificate of Secondary Education Examination (CSEE)
- Ability to communicate effectively in English

### Course Contents

- Overview of Air Cargo Operations
- Cargo Acceptance and Documentation
- Cargo Handling and Warehouse Operations
- Aircraft Loading and Operational Safety
- Customer Service, Quality and Emergency Response

#### Course Duration

5 Working Days

#### Course fee

•Tanzanian: TZS 600,000

•Non-Tanzanian: USD 600